

Las Vegas Beyond Club Tours Terms of service

The policies and procedures outlined here will constitute a written agreement between you as the person responsible for arranging the reservation and Las Vegas Beyond LLC. Reservations will not be binding until the deposit is paid and this agreement has been signed and submitted.

Deposit and Balances: A deposit of 50% of the total amount due is required to hold the agreed upon time, date & Vehicle unless a discounted rate has been offered, discounted rate reservations must be pre-paid fully. Reservations are strictly on a first come, first served basis. By placing your deposit with Las Vegas Beyond, you agree to the following policies set in place. Las Vegas Beyond agrees to provide the service for the price quoted. We will inform you whether or not the gratuity (20%) is included. All deposits are NON-REFUNDABLE. The balance is to be paid in full 7 days (Subject to change with consent from either party) prior to service. If you do not pay your total balance in full the day before your trip, Las Vegas Beyond reserves the right to cancel your reservation and you will forfeit your deposit. Las Vegas Beyond only accepts payments using an invoicing system payable by credit card only. We do not accept checks for services or gratuity.

Cancellations: If you cancel within 96 hours of the reservation for any reason we will invoice you with your email provided upon reservation for the remaining balance due— NO REFUNDS. You may adjust the pick-up and/or drop-off time and the vehicle at any time if it does not affect another customer. If Las Vegas Beyond cancels your reservation for any reason, at any time, we will issue a FULL REFUND and assist you in acquiring another vehicle.

Uncontrollable Conditions: Road construction, traffic, and weather conditions are beyond the control of the company and no refunds shall be given as a result of late arrivals due to such conditions or other occurrences out of the control of the company. We retain the right to substitute your vehicle if necessary from another vehicle in our fleet. If a vehicle is late picking you up, we both agree to “tack” any time owed to you at the end of the trip, if time is available. If the time is not available (vehicle booked back to back) we agree to refund the amount owed at the overtime equivalent rate. Overtime is permitted if time is available and is billed in only 60-minute increments and must be paid in cash, or credit card to your driver. All time is computed from the time of the scheduled pick-up time or when you begin using the vehicle, whichever is first, until the end of your reservation or drop-off is complete, whichever is later. If your reservation is cancelled due to maintenance conditions beyond the control of our company, and we do not have another vehicle to substitute, you will be issued a complete refund. Las Vegas Beyond reserves the final say in determining if the weather will compromise safety and will cancel accordingly. If service is cancelled, you agree to hold Las Vegas Beyond harmless and you acknowledge, understand, and agree no liability exists beyond company credit to be used at a later date.

Rules of Service for a Pleasurable and Safe Experience: Guests will abide by the driver’s judgment regarding safety of passengers and vehicle. The driver reserves the right to terminate the trip for cause at any time with no refund of monies. You are responsible for yourself and your guests for any incidents, accidents, or personal injuries that may occur while you are in our

vehicles. You and your guests must remain properly seated while the vehicle is moving or be holding onto a safety bar. Any fighting or unwanted physical conduct will result in immediate offloading and the local police department called.

We maintain a zero tolerance policy toward illegal drugs and underage drinking. Underage drinking or drug use by any passenger in the vehicle will be subject to immediate trip termination, no exceptions! No alcoholic beverages (including Jello shots and the like) can be consumed or used by any person not of legal drinking age at any time including prior to departure and during our contracted service. Underage guests who drink before or during our services release all claims of liability against Las Vegas Beyond. If your group is predominantly a mixture of young adults over the age of 21 and less than age 21, then alcohol and consuming alcohol are not permitted whilst on the bus.

Guests may bring their own alcoholic beverages in cans or bottles. Beer kegs, red wine, Jello shots, and the like are not allowed. Check with your reservation staff on food allowed in our vehicles. Messy, crumbly food is strongly discouraged. No Styrofoam containers, cups, plates, etc. Guests accept full responsibility for extra and/or special cleaning due to food or drinks, and will be charged an extreme cleaning fee starting at a minimum of \$250. No beverages are to be placed on any electrical system including, but not limited to, speakers, music systems or monitor systems. If you or any of your guests places any beverages on any of the aforementioned systems, and damage occurs, you are liable for all replacement and installation costs.

No smoking on the vehicle. Violation is a \$150 fine (unless smoker's deposit of \$200 is placed). If any signs of smoking are detected, the driver reserves the right to immediately terminate the trip with no refund. Drivers will make smoking stops at your request. Smoking must occur a minimum of ten (10) feet from the vehicle.

Customers are liable for any and all damages to the Party Bus and are held accountable for the repair costs. An estimate for repair/replacement cost will be presented and estimated down time of the vehicle will be calculated when the damage has been assessed. All features operating at the beginning of the trip, must work at the end of the trip. Any needed repairs and or damages will be invoiced at the email provided. If, there are any non-functioning features, bring it to the attention of the driver before departure. If a passenger gets sick (vomits or any other bodily fluid) in the Las Vegas Beyond, you will be charged a minimum fee of \$125.00 on your credit card for any interior cleaning and/or repair. Sickness in the vehicle is a major cleaning problem and can take the vehicle out of service for subsequent trips. If someone feels ill tell the driver before it's too late.

Do not ask the driver to enter dangerous areas or to put more people in the vehicle than the amount advertised. Do not exceed the maximum passenger capacity of the vehicle. One passenger is either one adult or one child. USDOT and company policy forbids the driver from driving the vehicle if stated maximum capacity is exceeded. Additional space for comfort purposes (especially during overly hot or cold weather) and for carry-ons is recommended. It is suggested that you consider this when finalizing your passenger count and/or when selecting vehicle capacity. Do not ask the driver to go down muddy roads, soft sand or up steep driveways. Do not open doors while the vehicle is in motion. Do not open an Emergency Window except in

case of emergency. We will fine you \$200 to reseal an emergency window, if it was opened unnecessarily. If you or your guests are injured because you have unnecessarily opened a door while the vehicle is in motion or opened an emergency window, you and your guests will be held responsible for their injuries and any damage to the vehicle.

Police and local laws dictate where we park and wait for you. No refunds because we cannot pull up immediately to your venue. Keep your driver's phone number with you and give him a reasonable amount of time to be able to retrieve you.

Las Vegas Beyond is not responsible for your personal items that are left in the vehicle during or after completion of the vehicle rental. This includes personal electronics. The driver will look through the vehicle after each trip and report any items found. It is your responsibility to retrieve items found. We do not refund for unused rental time. Your assistance in recycling plastic, aluminum, glass and metal is appreciated.

Threatening or disrespectful behavior towards the driver or staff on board will not be tolerated. Any physical or verbal abuse of Las Vegas Beyond staff could, at driver's discretion, result in immediate termination of your rental with no refunds. Treat others, as you would like to be treated.

Nonpayment for damages, fines, or additional rental time will result in legal action, and you are liable for any costs associated or acquired.

Any services purchased cannot be resold, transferred, or gifted without prior authorization by Las Vegas Beyond.

The person signing the contract must be on the vehicle during the time it is rented unless previously authorized by a manager at Las Vegas Beyond.

Las Vegas Beyond cannot guarantee entry or services provided by a third-party company, this included clubs that change schedules, lineups, queues or other items beyond control of Las Vegas Beyond. Las Vegas Beyond will assign certain times for the tours, if the customer does not follow the instructions Las Vegas Beyond will not be liable for any refusal of service or product.

Las Vegas Beyond MUST be provided a number of male to female customers for the tour, this is a requirement from the clubs in Las Vegas. People not included in this could be refused entry.

The Final club is where the party bus will terminate, any return service must be arranged prior to the tour. All complimentary drinks, bar items, other items provided by Las Vegas Beyond MUST remain on the party bus.

If a member of the group fails to meet at the requested time and place the tour will continue without them.

If the customer chooses not to go to a recommended tour item Las Vegas Beyond will not held liable.

The Temperatures in Vegas can sometimes over extend the capacity of vehicle air conditioning, whilst all units are full serviced the company will not be liable for customer comfort if outside temperatures are above 90F. The company has a list of guidelines on how to effectively cool the unit, please ask a member of office staff prior to your reservation.

I understand in regard to a standard minimum 20% Gratuity to be paid to the driver team on your bus, if this amount is not paid I understand that I will be invoiced for the amount:

I understand that I have read the following statement in regard to overage time. - If the driver team issues a time that you must board the vehicle to accommodate your return and guests are late which creates an unauthorized late finish of the reservation, we must charge \$175 per hour increments per Nevada law. It is the guest's reasonability to ensure that unapproved time overage does not happen (Traffic / Weather conditions do apply to this statement). The company provides a 10-minute grace period at the close of the reservation for persons to remove personal belongings from the vehicle.

I understand that that any trash left on the vehicle is subject to a cleaning fee if the cleaning staff find excessive work to prepare the vehicle for its next booking, this includes mud on the floor, Jello shots on the floor, spilt drinks, human illness and any other assemblage of trash that cannot be swept or vacuumed up.